

ESG AGENDA AND STRATEGY OVERVIEW

ADNOC Distribution is executing a defined, long-term strategy to evolve from a fuel retailer into the UAE’s leading convenience and mobility company. We are leveraging the energy transformation to expand into lower carbon fuels and smart mobility, while elevating customer experience and embedding sustainability across our operations and supply chain. Supported by innovation and AI, our ambition is to be the brand of choice for customers.

We are pursuing a balanced transformation: improving today’s performance while scaling tomorrow’s energy solutions. Our decarbonization roadmap targets a 25% reduction in operational emissions intensity by 2030 (compared to 2021 baseline) and supports our ambition to achieve to Net Zero by 2045.

We are building leadership in sustainable mobility through a growing network of fast and super fast EV charging points in the UAE and by increasing the availability of cleaner fuels, including hydrogen and biofuels.

↓
25%
reduction
by 2030 in
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intensity

⚡
Pathway to
**Net
Zero**
by 2045

Sustainability strategic framework

ADNOC Distribution’s Sustainability Strategic Framework is aligned with ADNOC Group’s sustainability strategy, reflecting a shared commitment to provide responsible, lower carbon energy and create lasting value for the UAE, its people and its businesses. Sustainability sits at the core of our corporate strategy and is embedded across governance, operations, supply chains and customer offerings. We strive to uphold top tier Health, Safety and Environment (HSE) standards, invest in our communities, enable sustainable economic growth and channel capital toward cleaner, cutting-edge energy and mobility solutions.

To deliver this ambition, we have set defined short, medium and long-term objectives to help advance our decarbonization roadmap (including our 2030 operational carbon intensity reduction target and pathway to Net Zero by 2045), elevate customer experience and expand access to lower carbon fuels and services. Our framework is designed to support the UAE’s strategic vision and ADNOC Group’s commitments, driving disciplined execution and regular reporting on outcomes.



Strategic design & planning



Implement a double materiality assessment and commence a stakeholder engagement activity

Formulate the Sustainability Strategic Framework in accordance with global, regional and ADNOC Group Sustainability Goals and respective reporting frameworks

Governance



Secure approval from the management, Executive Committee and Board of Directors for the sustainability framework and targets

Drive sustainability agenda through a dedicated "Chief Strategy, Transformation and Sustainability Officer"

Appointed a dedicated "Chief Strategy, Transformation and Sustainability Officer" to drive sustainability agenda

Established an ESG Subcommittee at the Board level. The Subcommittee, which reports to the Executive Committee and, ultimately, the Board of Directors, ensures that sustainability is at the heart of strategic decision-making at the highest levels

Established a Sustainability Committee responsible for steering the sustainability strategy and supervising its implementation. Key agenda items of the Sustainability Committee include coordinating emission reduction efforts and setting a carbon reduction pathway

Manage CSR and direct the CSR strategy and its execution

Create additional Subcommittee as required

Include a continuous sustainability agenda in quarterly Board meetings for review

Incorporate key objectives into the organization's performance scorecard, which is being updated for review of sustainability performance by the Board

Implementation & supervision



Organize a task force to facilitate the execution of sustainability and CSR projects

Establish a specialist Sustainability Project Management Office (PMO) to track progress and offer feedback to Sustainability and CSR committees

Create initiative cards for execution, planning and supervision

Implement Collaborative Project Management Services (an online project management and reporting tool)

Disclosure



Begin internal quarterly sustainability KPI reporting

Start external ESG reporting and annual disclosure mechanisms

Perform external assurance of the ESG disclosures

Evaluation



Comprehend the impact of initiatives

Understand the development of strategic priorities

Identify feedback or enhancement

